

Dear Glen Rock High School and Middle School Parents/Guardians and Student-Athletes,

We are excited to announce that we are now offering the convenience of online registration through Arbiter Registration, formerly known as FamilyID.

Arbiter Registration is a secure registration platform that provides you with an easy, user-friendly way to register for our programs, and helps us to be more administratively efficient and environmentally responsible. When you register through Arbiter Registration, the system keeps track of your information in your profile. You enter your information only once for each family member for multiple uses and multiple programs.

INFORMATION NEEDED TO REGISTER:

It will be helpful to have the following information handy to allow for the accurate completion of your online registration.

- A current physical exam on the Preparticipation Evaluation Form

REGISTRATION PROCESS:

A parent/guardian can register by clicking on this link:

<https://www.familyid.com/glen-rock-high-school-athletics>

<https://www.familyid.com/glen-rock-middle-school-athletics>

Registering as a new user on Arbiter Registration is simple. Please follow the steps below:

1. **First, create and activate your Arbiter Registration account.**
2. If you have not already done so, [create an Arbiter Registration account here](#).
3. After you sign up for an account please check your inbox for an Activation Email from Arbiter Registration. You'll need to click the link in that email to activate your account.
4. Once you have activated your account, you will be ready to register for our program! [Please click here to read a help article on how to register for the first time](#).
5. Click the blue **Pay & Submit** button.
6. On the next screen, select **Proceed to Payment** to be directed to the payment processor (*Stripe*)
 - a. In Stripe, you may use a credit or debit card to process your payment. Input the cardholder's full name, the card number, expiration date and CVC code.
7. After you click Pay, you will receive a completion email from the payment processor confirming your payment and an email from Arbiter Registration confirming your registration.
8. At any time, you may log in to Arbiter Registration at www.arbitersports.com to update your information and to check your registration(s). To view a completed registration, select the **Registrations** tab in the blue menu bar at the top of your screen.
9. **To view if a participant is Medically Cleared, select the Registrations tab and click on Summary. You will see "Memo from Glen Rock Athletics" and it will indicate if the participant has been Approved and Medically Cleared to participate.**

Support:

- If you need assistance with registration, contact ArbiterSports at: support@arbitersports.com or 800-311-4060.
- Phone support is available Monday through Friday 6 AM – 5PM MST, Saturday 8 AM – 4PM MST* and Sundays 10 AM – 6PM MST*
- **Saturday and Sunday phone hours are for Arbiter Registration calls only. All other support issues are supported via email.*